

LIFETIME WARRANTY

OLHAUSEN BILLIARD MANUFACTURING, INC. (OBM) has made game room products in America since 1972 and shipped over 600,000 pool tables, shuffleboards, air hockey, and foosball tables. Our processes are proven over time. Imported brands may promise a lifetime warranty, but will they be there when you need parts years later—and can they match the original finish?

At Olhausen, we stand behind what we sell. We can make parts for virtually every product we have ever sold, something few manufacturers can claim.

Our warranty includes an **unlimited guarantee on structural integrity**, the frame, legs, and body—for as long as you own the product. If a structural defect occurs, Olhausen will repair or replace the defective part.

Our tournament-grade, 1" precision-honed Brazilian slate is **warranted for life** against cracking and warping under normal use. This does not cover damage from improper relocation or handling after original installation. It does not cover re-leveling of a table.

Our **Accufast Cushions** are known as **the best in the business** and stay in top condition for decades. We offer a **lifetime guarantee** on cushion performance. Coverage includes new cushions, but not installation or table recovering costs.

This warranty does not cover normal wear and tear (including cloth and pockets), scratches, dents, spills, accidents, alterations, misuse, abuse, flood, fire, earthquake, outdoor use (except outdoor products), or other natural events. It also does **not** apply to products sold or used commercially unless specifically stated.

If a part is found to have a manufacturing or workmanship defect, Olhausen will repair or replace it with a similar product.

Natural solid wood and veneers are affected by temperature and humidity. Limit humidity swings, as repeated changes from 20% to 75% can damage indoor furniture. Olhausen reserves the right to determine whether adverse environmental conditions caused cosmetic issues. Grain variation is natural and part of real wood's beauty.

Olhausen recommends that dealers unpack and inspect all parts for "out of box" issues before delivery. Olhausen is not responsible for labor, lost time, travel, expedited shipping, or other monetary claims caused by a lack of incoming inspection.

When moving or servicing your table, you must use an **Authorized Olhausen Dealer or Agent**. Using a non-Olhausen mover or service provider voids this Lifetime Warranty.

This Lifetime Warranty is **non-transferable** and applies only to the original purchaser who bought the product from Olhausen or an Authorized Olhausen Dealer or Agent.

Warranty parts must be shipped to Olhausen by prepaid surface freight. If Olhausen determines the parts are defective, they will be repaired or replaced and returned prepaid by surface freight. Shipping expenses are reimbursed within one year of purchase; after that, shipping is the owner's responsibility.

Repair or replacement of a defective part fulfills all obligations under this warranty. This Lifetime Warranty covers only the defective part and does not entitle the owner to a full table or component replacement.

THIS WARRANTY REPLACES ALL OTHER EXPRESS OR IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. Olhausen does not assume—or authorize anyone else to assume—any other obligation or liability related to these products.

My brother and I founded this company. I build our tables here in Tennessee and I stand behind them. Always have. No exceptions. Any questions, call me personally.



Donny Olhausen

Donny Olhausen

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